



**Western Marble & Tile Ltd.**  
Granite • Marble • Quartz  
Tile • Limestone • Slate

### Warranty Registration Form

Congratulations on your new countertops! To qualify for our Exclusive Lifetime Limited Warranty, please complete, sign and return this form within 30 days of your installation. You can return it to your installers or deliver a signed copy via mail, email, fax or in person to Western Marble & Tile Ltd., 1321 Yukon Avenue, Winnipeg MB, R3G 0A1.

#### Inspection Certification

I have inspected my countertops and am satisfied with the quality of the work. There are no cracks, chips, scratches, stains, or other deficiencies at this time	
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#### Customer Service Satisfaction

*Please indicate your responses to the following questions with a number between 1 and 10 (1=poor, 10= excellent).*

How would you rate the quality of communication you had with your sales representative, including your ability to contact him/her, follow-up and return calls, professionalism, etc.?	
How would you rate the courtesy and professionalism of the service you received from the templating and installation crew?	
How would you rate the accuracy and quality of the installation?	
How would you rate the cleanliness of your home after the installation crew finished their work?	
How would you rate the quality of the stone you received?	
How would you rate the quality of the edge details?	
If an adjustment was needed, was it handled properly and to your satisfaction?	

*Please answer yes or no to the following questions:*

Would you recommend Western Marble & Tile Ltd.?	Y	N
Have you been to our website, <a href="http://www.wmgt.ca">www.wmgt.ca</a> ?	Y	N

*Please provide responses to the following questions:*

How did you find out about us? Please list a specific publication, etc.
Do you have any comments or suggestions for us?

**Thank you** for assisting us with our commitment to complete customer satisfaction. We appreciate your time and business.

\_\_\_\_\_  
Customer Name (Please Print)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Customer Signature